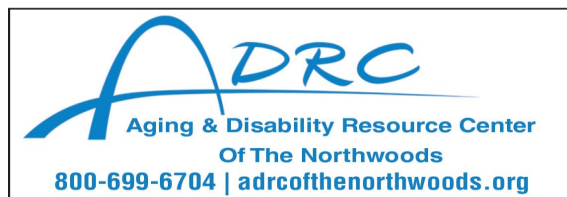


# TAYLOR COUNTY SENIOR RESOURCE GUIDE



Located on the corner of  
Highway 64 & Highway 13  
845 E Broadway Ave # B,  
Medford, WI 54451  
**Find us on Facebook!**

Revised February 2023



Caring for our seniors is perhaps  
the greatest responsibility we  
have. Those who walked before us  
have given so much and made  
possible the life we all enjoy.

- John Hoeven

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Taylor County Commission on Aging offers a variety of programs and information related to older adults. Taylor County residents age 60 & over and their spouse, regardless of age are served. The following programs are offered by the Commission on Aging:

- |                                |                          |
|--------------------------------|--------------------------|
| Home Delivered Meals           | Senior Dining Sites      |
| Health Promotion Programs      | Senior Exercise Classes  |
| Prevention Services            | Family Caregiver Support |
| Informational Newsletter       | Elder Benefits Services  |
| Volunteer Driver Service       | Mini Bus Transportation  |
| Emergency Response (Care Call) |                          |



## Disclaimer

This booklet was compiled by the Taylor County Commission on Aging and the ADRC of the Northwoods in an effort to assist individuals locating services in our community. However, it may not be all inclusive or completely accurate. Taylor County does not endorse or recommend any of the providers listed. Taylor County accepts no liability for the consequences of any actions taken on the basis of the information provided. The user assumes the risk related to his/her/its use of this information.

## CRISIS RESOURCES

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|  |              |
|--|--------------|
| Stepping Stones (Domestic & Family Violence)           | 715-748-3795 |
| Suicide Prevention                                     | 988          |
| The Taylor House, Homeless Shelter, Medford            | 715-785-5212 |
| After Hours:   | 715-314-0339 |
| Taylor County Human Services 24-Hr Crisis Intervention | 715-748-3332 |

For after hours/weekends crisis services, contact the Taylor County Crisis Line at 866-317-9362 where you will be connected to a crisis counselor. This crisis counselor can connect you to a mobile crisis worker. You can also contact the Taylor County Sheriff's Department at 715-748-2200 or text "hopeline" to 741741 provided by the Center for Suicide Awareness.

Project Lifesaver is a premier search and rescue program operated internationally by public safety agencies, and is strategically designed for "at risk" individuals who are prone to the life threatening behavior of wandering. The primary mission of Project Lifesaver is to provide timely response to save lives and reduce potential injury for adults and children with the propensity to wander due to a cognitive condition. Contact Taylor County Sheriff's Department 715-748-2200

## LIFE ALERT OPTIONS

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|  |                              |
|--|------------------------------|
| Taylor County Commission on Aging Lifeline | 715-748-1491<br>855-600-5781 |
| Clark Electric Cooperative LifeStation     | 715-267-6544<br>855-895-9623 |

## HOME DELIVERED MEAL OPTIONS

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|   |                              |
|---|------------------------------|
| Taylor County Commission on Aging Moms Meals (Frozen Meals) | 715-748-1491<br>877-508-6667 |
| Home Style Direct (Frozen Meals)                            | 866-735-0921                 |



Telephone: Toll Free 800-699-6704  
[www.adrcofthenorthwoods.org](http://www.adrcofthenorthwoods.org)

The first place to contact for assistance, information and advocacy for older adults and adults with disabilities and their families. ADRC Specialists listen to and understand each unique situation, gather information and connect people to available options and resources to maintain independence including both private and publicly funded options. The ADRC of the Northwoods serves resident in Taylor County & Forest County. The local ADRC office is co-located with the Commission on Aging at 845 B East Broadway Ave Medford, WI 54451.

**ADRC Specialists-** assist those over 60 and those over age 18 with disabilities to locate needed assistance within their communities. These staff are a central source of reliable and objective information about a broad range of programs and services available within the community. Through exploration of needs and an individual's entire situation and individual goals, staff help customers maintain self-sufficiency and delay or prevent the need for potentially expensive long-term care. ADRC Specialists also provide customers with education on publicly funded long-term care programs and assist with enrollment when customers feel this is the best option for themselves.

**Disability Benefit Specialist (DBS)-** provides benefits counseling for adults ages 18-59 with disabilities. A DBS can help determine benefits and programs to which you may be entitled. A DBS will provide referrals, assistance and support on other matters including disability rights and the impact of earnings on financial eligibility for public benefits.

A DBS can also help with: Medicaid, Social Security Disability Income (SSDI), Supplemental Security Income (SSI), Medicare, including Part D, Prescription Drug Assistance, FoodShare, Low-Income Tax Credits, Insurance Issues, Housing and Utility Issues and Veteran's Benefits. Elder Benefit Specialists (EBS's) assist with similar complex issues for those over the age of 60.

**Dementia Care Specialist (DCS)-** support people with dementia and their caregivers in order to ensure the highest quality of life possible while living at home. Assists our community with education, training and supporting families and caregivers understand the areas of Dementia/Alzheimer's. If you are concerned about a memory/cognitive condition, we can establish baseline information and testing by completing a free memory screen.

# NUTRITION



## Home Delivered Meals

Balanced, nutritious, home-delivered meals are available county wide to older adults who are homebound and unable to attend a congregate dining center. Donations towards the meals help to defray the cost of the meal. Contact the COA office for more information.

## Nutrition Dining Centers

This program provides an opportunity to enjoy a nutritious meal in a social setting at seven locations within Taylor County. Everyone 60 years and over are welcome. All participants are allowed the opportunity to donate towards the cost of the meal. Reservations are required. Telephone the dining center manager one day in advance to reserve your meal.

| Nutrition Meal Sites  |                                 |                     |
|---|---------------------------------|---------------------|
| <i>Location</i>   | <i>Days / Hours</i>             | <i>Phone Number</i> |
| Medford Senior Center<br>845 E Broadway Ave<br>Medford, WI 54451      | Mon, Wed, Thur & Fri<br>12 Noon | 715-748-2157        |
| Stetsonville Centennial<br>412 E Center Ave<br>Stetsonville, WI 54480 | Tuesday & Thursday<br>11:30 AM  | 715-678-2000        |
| Gilman Senior Center<br>385 Main St Gilman, WI 54433                  | Mon, Tue, Wed & Thur<br>12 Noon | 715-447-8234        |
| Goodrich Royal Gaits<br>N3649 Spring Drive Athens, WI 54411           | Wednesday<br>11:30 AM           | 715-748-3209        |
| Jump River Community Hall<br>W1451 River St Jump River, WI 54435      | Tuesday & Thursday<br>12 Noon   | 715-668-5719        |
| Westboro VFW<br>N8835 Bus Hwy 13<br>Westboro, WI 54490                | Tuesday & Thursday<br>11:30 AM  | 715-905-1235        |
| Rib Lake Senior Center<br>725 S Front St Rib Lake, WI 54470           | Mon, Tue & Thurs<br>11:30 am    | 715-427-5756        |

# ASSISTED TECHNOLOGY RESOURCES

## Bureau for the Blind (Taylor County)

Al Thompson, LPC Rehabilitation Specialist for the Blind. Eau Claire office for the Blind and Visually Impaired 608-266-1255

Signature Stamp Available at Quick Print 715-748-2822

**Wisconsin's Assistive Technology Program (WisTech)** provides information on selecting, funding, installing and using assistive technology. 608-514-2513

## Statewide Equipment Demonstration and Loan Network

Demonstration, trial and loan equipment for persons who are deaf, hard of hearing, deaf-blind, mobility impaired and speech impaired. Some of the organizations do not sell equipment, however they are able to assist you in ordering equipment.

MidState Independent Living Consultants  
3262 Church St Stevens Point, WI  
800-382-8484 [www.milc-inc.org](http://www.milc-inc.org)

North Central Tech College  
1000 W Campus Dr Wausau WI  
715-675-3331 ext. 4095  
[www.ntc.edu/services/CSD/DHH/AssistedTechnology.html](http://www.ntc.edu/services/CSD/DHH/AssistedTechnology.html)

The Center for Deaf-Blind Persons  
3195 South Superior Milwaukee, WI  
(414-481-7477) [www.deaf-blind.org](http://www.deaf-blind.org)

# FOOD PANTRIES

## First Baptist Church

751 Grace Way Medford  
 Phone 715-748-4936  
 Mondays 10:00 am to Noon  
 Thursdays Noon to 2:00 pm

## Indianhead Community Action Agency Food Pantry

508 S. 8th St. Medford  
 Phone 715-415-2457  
 Tuesday, Wednesday, Friday 9 am to 2 pm

## Mobile Food Pantry

St. Paul's Church 321 N. Park Ave., Medford  
 Contact Number: 715-748-4909  
 Certain Thursdays from 4:00-5:00 pm

## Ruby's Pantry

For questions call: 715-785-5260 or 715-965-8768  
 Email: [josh@riverofhopeonline.com](mailto:josh@riverofhopeonline.com)

## Rib Lake Community Food Pantry United Methodist Church

1300 Church St Rib Lake, WI 54470  
 Phone: 715-427-3563  
 3rd Wednesday of each month 9:00 am to 11:00 am

## Christ Community Church

W14616 State Hwy 73 Sheldon, WI 54766  
 Phone: 715-668-5540  
 2nd & 4th Wednesday of each month 5:00 pm –6:30 pm

# TRANSPORTATION

## Mini Bus Service

A county wide transportation program allows seniors and disabled residents to access a bus ride to various communities for medical appointments, shopping, recreation and nutritional purposes. The program is designed to help individuals gain access to necessities. The COA contracts with a third party to provide this service.

|           |   |
|-----------|---|
| Monday    | <ul style="list-style-type: none"> <li>Round Trip to Medford Dining Site (2 miles of Medford)</li> </ul>  |
| Tuesday   | <ul style="list-style-type: none"> <li>Round Trip to Stetsonville Dining Site (2 miles of Medford)</li> <li>From: Gilman, Lublin, Hwy 64 West, Stetsonville and Medford to City of Medford</li> <li>Stops include: County Market, Walmart, Kwik Trip, Family Dollar/ Dollar Tree</li> <li>Once a month will include the food pantry and circle of faith</li> </ul>  |
| Wednesday | <ul style="list-style-type: none"> <li>Round Trip to Medford Dining Site (2 miles of Medford)</li> <li>From Rib Lake, Westboro, Chelsea Goodrich and Medford to City of Medford</li> <li>Stops include: County Market, Walmart, Kwik Trip, Family Dollar/ Dollar Tree</li> <li>Once a month will include the food pantry and circle of faith</li> <li>5-10 pm Medford (2 Mile radius with regular stops)</li> </ul> |
| Thursday  | <ul style="list-style-type: none"> <li>Round Trip to Medford Dining Site (2 miles of Medford)</li> </ul>  |
| Friday    | <ul style="list-style-type: none"> <li>Round Trip to Medford Dining Site (2 miles of Medford)</li> <li>Alternating to Eau Claire, Marshfield, Wausau and other destinations; also alternating parts of the county for pick up. Please call for more details.</li> </ul>   |

A fee is charged for all trips. Reservations must be made by 2:00 pm the day prior to the ride. Prior to the first ride we require registration and a signed rider code of conduct to be completed.

### 55 Years & Over or Disabled

\$1.00 Round trips to dining site  
 \$7.00 Round trips within the County  
 \$10.00 Round trips to Marshfield, Wausau & Eau Claire  
 \$15.00 Round Trips to Appleton or other location

### General Public

\$10.00 Round trips within the County  
 \$15.00 Round trips to Marshfield, Wausau & Eau Claire  
 \$25.00 Round Trips to Appleton or other location

### **Elder Benefit Specialist (EBS) 715-748-1487**

Assists county residents age 60 and older in securing federal and state benefits. We help older persons understand what benefits are available which include but are not limited to: Medicaid (Medical Assistance), Social Security, Retirement, Supplemental Social Security, Medicare (including Part D), Prescription Drug Assistance, Food Share, health insurance and other public and private benefits, if they are entitled to them and what they must do to receive them.

### **Newsletter**

The Commission on Aging's monthly newsletter includes a variety of educational and recreational information relevant to the older adult.

### **Senior Exercise Class**

Senior Exercise Classes are offered at the Taylor County Fair Grounds in the Multi –Purpose room. Monday and Thursdays from 11:15 am-11:45 am. Classes are free to those who are 60 and older.

### **Volunteer Driver Service**

Volunteers furnish transportation for seniors and disabled residents to medical facilities and shopping, both locally and out of town. A fee per mile is associated with this service. Please call for more details. 715-748-1491

### **National Family Caregiver Support**

Focuses on the tremendous demands placed on caregivers. The purpose of the program is to support and assist caregivers as they provide help, caregiving and assistance to older family members. The program also assists older relatives who have minor children under their care. We can also offer online support, yoga, and a caregiver specific newsletter.

## **SUPPORTIVE HOME CARE**

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|                    |              |
|--------------------|--------------|
| BRI                | 715-748-2950 |
| Nicolet Staffing   | 715-748-6070 |
| Village Caregiving | 715-492-0191 |

## **HOME HEALTH AGENCIES**

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|                           |                              |
|---------------------------|------------------------------|
| Aspirus At Home           | 715-847-2600                 |
| Aurora Community Services | 715-235-1839 or 800-301-5897 |
| Compassus, Marshfield     | 715-301-7360                 |

## **HOSPICE SERVICES**

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|                                |              |
|--------------------------------|--------------|
| Hope Hospice & Palliative Care | 715-748-3434 |
| Aspirus Hospice                | 715-847-2424 |
| St. Croix Hospice              | 715-898-1741 |

## **DURABLE MEDICAL EQUIPMENT**

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|                              |              |
|------------------------------|--------------|
| Medford Health Mart          | 715-748-4477 |
| VFW Loan Closet, Medford     | 715-748-3322 |
| Aspirus Home Medical, Wausau | 800-847-4707 |
| Apria Health, Marshfield     | 715-384-0088 |
| Home Medical Supply, Merrill | 715-536-2525 |
| Good News Project, Wausau    | 715-843-5985 |
| MidState Independent Living  | 800-382-8484 |

## **PHARMACIES**

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|                               |              |
|-------------------------------|--------------|
| Abbotsford Health Mart        | 715-721-6068 |
| Aspirus Pharmacy, Medford     | 715-748-5800 |
| Cornell Pharmacy, Cornell     | 715-239-6453 |
| Medford Health Mart           | 715-748-4447 |
| Owen-Withee Health Mart, Owen | 715-229-2074 |
| Walmart Pharmacy, Medford     | 715-748-9020 |
| Walmart Pharmacy, Ladysmith   | 715-532-2721 |

## LOW INCOME INDEPENDENT LIVING

### Gilman

|                      |              |
|----------------------|--------------|
| Davlin Apartments    | 715-748-2759 |
| Riverwood Apartments | 715-834-3411 |

### Medford

|  |              |
|--|--------------|
| Cedar Court Apartments                 | 715-748-8100 |
| Centennial Apartments                  | 715-748-6962 |
| Medford Affordable (formerly Ada Deer) | 715-314-1106 |
| Riverview Apartments                   | 715-748-2759 |
| Eastwood & Maywood Apts                |              |
| Catholic Charities; Superior           | 888-831-8446 |

### Rib Lake

|                      |              |
|----------------------|--------------|
| Hometown Village     | 715-748-2759 |
| Rodney Becker Villa  | 715-357-3334 |
| Woodridge Apartments | 800-924-3256 |

### Stetsonville

|                            |              |
|----------------------------|--------------|
| Prairie Village Apartments | 715-678-2323 |
|----------------------------|--------------|

## ASSISTED LIVING

|   |              |
|---|--------------|
| Cedar Lane Apartments (CBRF), Medford   | 715-748-8100 |
| Care Partners (CBRF), Medford           | 715-748-2114 |
| The Homeplace of Dorchester (CBRF)      | 715-654-6000 |
| Our House Senior Living (CBRF), Medford | 715-748-2901 |
| The Waterford of Colby (CBRF)           | 715-334-8703 |
| Country Gardens (RCAC) Medford          | 715-748-8855 |
| Athenian Living, (RCAC) Athens          | 715-257-2053 |
| VitaCare Living, (CBRF) Medford         | 715-748-2114 |
| VitaCare Living, (CBRF) Abbotsford      | 715-223-2182 |

## NURSING HOMES & REHAB FACILITIES

|   |              |
|---|--------------|
| Aspirus Care & Rehab, Medford             | 715-748-8100 |
| Abbotsford Health Care Center, Abbotsford | 715-223-2359 |
| Clark County Health Care Center, Owen     | 715-229-2172 |
| Colonial Health & Rehabilitation, Colby   | 715-223-2352 |
| Rib Lake Health Services, Rib Lake        | 715-427-5291 |

## TAYLOR COUNTY HUMAN SERVICES

715-748-3332

The Taylor County Human Services Department promotes and encourages the well-being, safety, independence, and self-sufficiency of all Taylor County individuals and families through the provision of supportive services.

The Long Term Support Unit provides community services to elderly and physically disabled residents of Taylor County.

- Alzheimer's Funding
- Elder Abuse/Neglect and Adult at Risk Investigations
- Guardianship and Protective Placement Services

Mental Health Services.

- Individual, Marital & Family Counseling
- Psychological Evaluations
- Psychiatric Consultations
- Crisis Intervention Services

### Northern Income Maintenance Consortium

The Northern IM Consortium is a partnership of twelve counties including Ashland, Bayfield, Florence, Forest, Iron, Lincoln, Price, Rusk, Sawyer, Taylor Vilas and Wood.

Anyone living within these counties may contact the Northern IM Call Center to apply for benefits, report changes to cases, check benefits, process eligibility, complete reviews, or ask questions for the following programs.

|  |                |
|--|----------------|
| Medicaid   | BadgerCarePlus |
| Medicaid Purchase Plan (MAPP)                            | Long Term Care |
| Qualified Medicare Beneficiary (QMB)                     | Family Care    |
| Wisconsin's Caretaker Supplement (CTS)                   | Child Care     |
| Family Planning Only Services                            | Food Share     |
| Specified Low-Income Medicare Beneficiary (SLMB & SLMB+) |                |

Applications, renewals, and changes can also be completed online at: [www.access.wisconsin.gov](http://www.access.wisconsin.gov)

### Northern IM Consortium Call Center

Phone: 888-794-5722 (Interpreters available)  
Hours: Mon, Tues, Wed, Fri 8:00 am –4:00 pm  
Thursdays 12:30 pm –4:00 pm

# TAYLOR COUNTY HEALTH DEPARTMENT

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715-748-1410

## Nail Care

Nail care includes clipping and filing of toe nails by one of our trained public health nurses. This service is available by appointment-only for both Taylor County and out-of-county residents.

Pricing for nail care varies on age of resident and county of residence.

### Taylor County Residents:

Age 60 & up is \$10

Under 60 is \$16

### Out-of County Residents:

All Ages are \$16

## Ear Flushing

Available for anyone 5 years and up, this service can be beneficial for residents who have excess earwax or other foreign objects in their ear canal that is impacting hearing, balance or their quality of life. Cost of this service is \$20.

## TRANSPORTATION

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|  |              |
|--|--------------|
| Medford Taxi   | 715-748-4200 |
| Rides to VA medical appointments for Veterans                                      | 715-748-1488 |
| Comfort Carriers   | 715-678-2030 |
| Commission on Aging Mini Bus   | 715-748-1491 |
| Commission on Aging Volunteer Drivers  | 715-748-1491 |
| Veyo (Wisconsin Medicaid and BadgerCare Plus Non-Emergency Medical Transportation) | 866-907-1493 |

## HEALTH SERVICES

|                                       |              |
|---------------------------------------|--------------|
| Aspirus Wausau Hospital               | 715-847-2121 |
| Aspirus Medford Clinic                | 715-748-2121 |
| Aspirus Medford Hospital              | 715-748-8100 |
| Aurora Community Clinic, Medford      | 715-748-4433 |
| Taylor Family Care Clinic, Medford    | 715-748-5580 |
| Marshfield Medical Center, Marshfield | 866-520-2510 |
| Marshfield Clinic Ladysmith Center    | 715-532-2300 |
| Family Health Center of Marshfield    | 715-221-5700 |
| Bone & Joint Medford                  | 715-748-2663 |
| Bone & Joint Merrill                  | 715-344-1260 |
| Bone & Joint Wausau                   | 715-359-6442 |

## IMPORTANT NUMBERS

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|                                     |              |
|-------------------------------------|--------------|
| Taylor County Housing Authority     | 715-748-1456 |
| Energy Services for Taylor County   | 715-785-5350 |
| UW Extension Office, Medford        | 715-748-3327 |
| FoodShare Quest Card Services       | 877-415-5164 |
| Medigap (Supplement) Helpline       | 800-242-1060 |
| Medicare Hotline                    | 800-633-4227 |
| Social Security (Wausau)            | 855-269-9186 |
| Prescription Drug (Part D) Helpline | 855-677-2783 |