

ADRC FOREST COUNTY RESOURCE GUIDE 2023

Our Staff

ADRC Specialists help the public, with a special focus on older adults and people with disabilities. We offer information and access to a wide range of community support and helps connect people to programs and services.

Our Dementia Care Specialist provides information and support for people living with dementia and their caregivers, to ensure the highest quality of life possible while living at home.

Our Disability Benefit Specialist assists individuals ages 18-59 with disabilities, helping them locate and navigate a wide range of community services, educating people about options and connecting them to programs and services, including public and privately funded supports.

Our Elder Benefit Specialist provides services for individuals ages 60 and older, focusing on Medicare, insurance and guiding clients through the complex world of benefit programs, in some cases, under the supervision of an attorney.

The ADRC (Aging and Disability Resource Center) can assist you in finding resources for:

Adaptive Equipment

Advanced Directives

Alzheimer's Services

Assisted Living

Caregiver Services

Caregiver Support

Dementia Education

Dementia Services

Health Promotion Classes

Home Delivered Meals

Home Modifications

Housing Options

Housekeeping Services

In-Home Personal Care Services

Medicaid (Title 19)

Medicare

Memory Cafe'

Nursing Homes

Part D and Supplements

Senior Dining Sites

Social Security

Support Groups

Transportation Services

Veterans Affairs

Volunteer Opportunities

Youth Transitional Services

Along with many other resources

RESOURCES

ADRC (AGING AND DISABILITY RESOURCE CENTER)

300A S. Lake Avenue, Crandon, WI 54520
845B E. Broadway Avenue, Medford, WI 54451
800-699-6704
Web www.adrcofthenorthwoods.org

ADVOCACY ORGANIZATIONS

Clients Rights Office WI Department of Health Services
P.O. Box 7851, Madison, WI 53707
608-266-5525

The Clients Rights office serves individuals receiving services for developmental disability, mental health, and substance use. Individuals may receive these services in a variety of inpatient and outpatient settings, including adult family homes, clinics, community based residential facilities, facilities operated by the WI Department of Health Services and group homes. Inmates, emergency room patients and single-person provider clinic patients are not served by the Client Rights Office.

Disability Rights Wisconsin
131 W. Wilson Street, Suite 700, Madison, WI 54703
800-928-8778

Disability Rights Wisconsin provides advocacy for people with disabilities who have been discriminated against, neglected, abused or denied a needed service or program based on a disability.

Family Care and IRIS Ombudsman
800-928-8778

Family Care and IRIS Ombudsman provides assistance for people ages 18-59 who are currently enrolled or are eligible but not yet enrolled in Family Care, Family Care Partnership, or IRIS. They provide information on consumer rights, seek ways to resolve issues through informal strategies, assist in filing complaints for formal appeals and grievances, provide technical assistance or representation for administrative hearings, work collaboratively with Wisconsin Department of Health Services on due process problems or on issues that impact enrollees and provide education at community forums or presentations about the Ombudsman program and consumer rights in Family Care and IRIS.

Long Term Care Ombudsman
1402 Pankratz St. Suite 111, Madison, WI 53704-4001
800-815-0015

Responds to complaints and problems of residents or recipients of long-term care, such as care in a nursing home, community-based residential facilities and services of managed long-term care programs.

Web www.dhs.wisconsin.gov/publications/p0/p00088m.pdf

GWAAR (Greater Wisconsin Agency on Aging)
 1414 McArthur Road, Suite A, Madison, WI 53714
 715-677-6723

GWAAR provides information, training and resources needed to develop advocacy skills.

AGING SERVICES

Office On Aging Forest County
 200 E. Madison Street, Crandon, WI 54520
 715-478-3256
 Email officeonaging@co.forest.wi.us
 Web www.fcaging.com

Offer many supports to the elderly, including:
 Family Caregiver Support Program to help alleviate caregiver stress.
 Home Delivered Meals
 Bus Transportation
 Newsletter
 Senior Exercise Classes
 Volunteer Driver Service

Caring is a leading senior care resource for family caregivers seeking information and support as they care for aging parents, spouses and other loved ones. To help seniors and their families, we created a resource that provides detailed information about eligibility and how to claim benefits.

Web www.caring.com/caregivers/social-security/

ALZHEIMERS DISEASE, DEMENTIA and MEMORY LOSS

Caregiver/Dementia Support Groups
 ADRC of the Northwoods, serving Forest and Taylor Counties
 800-699-6704

Alzheimer's Association of Greater Wisconsin (24-hour help line)
 800-272-3900

Alzheimer's Informational

Web www.alz.org/wi

Web [Alzheimer's Association Virtual Support Group](#)

Web [Alzheimer's Association Telephone Caregiver Support Group](#)

Web [Lewy Body Support Dementia Group](#)

Web [WI Alzheimer's Support Groups](#)

Web [Wisconsin Family Caregiver Support Programs](#)

Web [Young Onset Support Group](#)

Web [YiPPE and Virtual Transition PIP Trainings](#)

Caring

Many families with aging adults are unaware of the several available memory care options and programs in their area that can help them support a high quality of life. So we created a free

resource guide that highlights the best memory care facilities in Wisconsin.

Web www.memorycare.com/memory-care-in-wisconsin/

CHAMBER OF COMMERCE

Forest County Chamber Of Commerce
116 S. Lake Avenue, Crandon, WI 54520
715-478-3450
Web www.visitforestcounty.com

COMMUNITY CARES CLOSET

Forest County Department of Social Services
200 E. Madison Avenue, Crandon, WI 54520
715-478-3351
A Help Center focused on giving back to individuals and families in need in Forest County. Examples of items that may be available are diapers, wipes, clothes, jackets and personal care items.

COMPUTER ASSISTANCE

National Digital Navigator Corps
Forest County Courthouse
Room 2009, 200 E. Madison Street, Crandon, WI
715-784-1415
Email steve.watson@co.forest.wi.us
Web www.forest.extension.wisc.edu/digital-navigator-program

Digital Navigator provides training to help grow the digital skills of the community covers everything from one-on-one training on basic computer use to providing classes for the whole community.

CRISIS and SUICIDE

Dial 988
Web [Suicide Prevention | Wisconsin Department of Health Services](#)
Veterans Crisis Line
Dial 988 then press 1
800-273-8255 Press 1

DENTAL SERVICES

Aspen Dental
4113 Rib Mountain Drive, Wausau, WI 54401
715-359-6060
Accept self-pay, 1st visit is free, then will work with client to set up payment plan for future visits. *Aspen Dental does not accept State or Federally funded programs.

Bridge Community Health Center

Antigo Dental Clinic

1111 Langlade Road, Antigo, WI 54409

715-627-4383

This clinic provides necessary services to all patients, regardless of their ability to pay. A Sliding Fee Discount Program is available for patients who qualify.

Family Health Center of Marshfield, Inc. Dental Centers**Black River Falls Dental Center**

N6571 Lumberjack Guy Road, Black River Falls, WI 54615

715-670-0400

Monday - Friday 8am - 5pm Accept all dental insurance including those out of plan.

Chippewa Falls Dental Center

850 Lake Lakeland Drive, Chippewa Falls, WI 54726

715-738-2000 or 800-782-8581 Ext. 92000

Monday - Friday 8am - 5pm

Ladysmith Dental Center

315 Miner Avenue West, Ladysmith, WI 54848-1725

715-532-2500 or 800-782-8581 Ext. 32500

Monday - Friday 7am - 5pm

Marshfield Dental Center

1307 North Street Joseph's Avenue, Marshfield, WI 54449

715-221-5600 or 800-782-8581

Monday - Friday 8am - 5pm

Medford Dental Center

843 W Broadway Avenue, Medford, WI 54451

715-785-8100 or 800-782-8581 Ext. 98100

Monday - Friday 8am - 5pm

Menomonie Dental Center

404 Red Cedar Street, Menomonie, WI 54751

715-233-6800

Neillsville Dental Center

8 Boon Boulevard, Neillsville, WI 54456

715-743-1900 or 800-782-8581 Ext. 71900

Monday - Friday 8am - 5pm

Park Falls Dental Center

75 Sherry Avenue, Park Falls, WI 54552

715-762-0200 or 800-782-8581 Ext. 30200

Monday - Thursday 7:30am – 5pm, Friday 8am - 5pm

Rhineland Dental Center

2268 North Shore Drive, Rhineland, WI 54501

715-420-1400

Monday - Friday 8am - 5pm

Rice Lake Dental Center
 1501 W. Stout Street, Rice Lake, WI 54868
 715-236-8900

Potawatomi Health and Wellness Center
 8201 Mish Ko Swen Drive, Crandon, WI 54520
 715-478-4313

Monday - Thursday 7:00 am-5:00 pm

The Health and Wellness Center provides comprehensive services in a state-of-the-art clinic, to all patients, with a focus on health, disease prevention and education. A Sliding Fee Discount Program is available to qualified individuals.

Nicolet Dental Clinic
 15397 Hwy. 32, Lakewood WI
 715-276-6321

NorthLakes Community Clinics
 Iron River
 7665 US Hwy 2, Iron River, WI 54847
 715-372-5001

They accept those with private insurance, BadgerCare, or those with no insurance. They also have a [Sliding Fee Scale](#) for patients who qualify.

Rhineland Dental Center
 2268 North Shore Drive, Rhineland, WI 54501
 715-420-1400

The Rhineland Dental Center serves all patients, regardless of ability to pay or insurance status (uninsured/underinsured, private pay and commercial insurance). A dental payment assistance program is available to help patients that have limited income and have out-of-pocket dental expenses. The dental payment assistance program is available for services provided at the dental center, and it helps with Forward Health approved services.

Wisconsin Dental Association
 Offers Donated Dental Services program for qualified individuals. Individuals on Medicaid, BadgerCare, BadgerCare Plus or Forward Health are not eligible.
 Web www.wda.org/wda-foundation/programs

DISABILITY RESOURCES

Department of Workforce Development
 Division of Vocational Rehabilitation
 51 N. Brown Street, STE A, Rhineland, WI 54501
 800-662-5330
 Natalia Graf, M.S. Ed., LPC
 715-679-5566
 Email Natalia.Graf@dwd.wisconsin.gov
 Web www.dwd.wisconsin.gov

Headwaters, Inc

1441 E. Timber Drive, Rhinelander, WI 54501
715-369-1337

Inclusa
300 S. Pellham Street, Rhinelander, WI 54501
877-622-6700
Office is open by appointment.

Lakeland Care
232 S Courtney Street, Rhinelander, WI 54501
715-424-2450

MidState Independent Living Choices
3262 Church Street, Stevens Point, WI 54481
715-344-4210

ENERGY ASSISTANCE

Energy Services Forest County
300B S. Lake Avenue, Crandon, WI 54520
715-245-2400

Web www.energyassistance.us

Heating Assistance

Electric Assistance

Crisis Assistance

Emergency furnace repair and replacement

Weatherization Assistance

The primary mission of Energy Services, Inc. is to provide limited-income families with the services and assistance necessary to prevent and or alleviate energy-related emergencies from occurring, while promoting initiatives that result in a family's long-term self-sufficiency. In addition to heat and power assistance, ESI has partnered with local energy, water and emergency rental assistance providers to help prevent homelessness.

HEARING RESOURCES

Aspirus Medical Group – Rhinelander

Audiology Department
715 362 4560

Caption Call
608-400-6921

Phones for people with hearing issues.

Center for Independent Living
3262 Church Street, Suite 1, Stevens Point, WI 54481
715-344-4210

Equipment to assist hearing impairment is available for loan.

Hearing Advantage, LLC

181 S. Anderson Street, Rhinelander, WI 54501
Web www.hearingadvantage.com

Hearing Industries Association, Inc.
202-975-0905

Office for Deaf and Hard of Hearing
Web www.dhs.wisconsin.gov/odhh
Office for the Deaf and Hard of Hearing
Northeastern Region, Rhinelander Office
855 359 5252
TTY 888-241-9430

Office for the Deaf and Hard of Hearing
610 Gibson Street, Suite 1, Eau Claire WI 54701
Hearing Specialist: Jennifer Anderson
715-502-9355

Telecommunications Equipment Purchase Program (TEPP)
608-231-3305

Assists people with disabilities to purchase equipment they need to order for use of basic telephone services.

Tri-County Communication Services
609 Central Avenue, Florence, WI 54121
715-528-4350
Web www.tricountyaudiology.com
Speech, language and hearing services.

HOMEOWNER SUPPORT

Foundation for Rural Housing
PO Box 314, Oregon, WI 53575
888-400-5974

Email wrh@wisconsinruralhousing.org
Web www.wisconsinruralhousing.org

Critical Assistance programs: Delinquent Rent, Security Deposit, Mortgage Assistance, Utility Assistance and Property Tax Assistance.

Northwoods Housing Regional CDBC Program
BG and Associates
313 Prospect Street, Bear Creek, WI 54922
Barbara J. Gabrielson, Owner
715-752-4620
Email barb.gabrielson@gmail.com

United States Department of Agriculture
Web www.rd.usda.gov/wi

USDA Rural Development
Shawano Area office (for Forest County)

603 B Lakeland Road, Shawano, WI 54166
 715-524-8522
 Web www.wi-rd-shawano@usda.gov

MEALS/MEALS ON WHEELS

Forest County Department On Aging

200 E. Madison Street, Crandon, WI 54520
 715-478-3256
 Email officeonaging@co.forest.wi.us
 Offers Meal Sites and Home Delivered Meals

Meal Sites

Alvin Town Hall
 16942 Hwy 55N, Alvin, WI 54542
 Tammy Wolfe, Meal Site Manager 715-545-3490
 Meal Site 715-545-3323
 Serving on Thursday at 12:00 pm

Armstrong Creek Community Center
 7860 Old 101 Road, Armstrong Creek, WI 54103
 Sharon Gile (Bobo), Meal Site Manager 715-674-3532
 Meal Site 715-336-2218
 Serving on Tuesday and Wednesday at 11:30 am

Crandon Community Building
 601 West Washington Street, Crandon, WI 54520
 Debbie Brock, Meal Site Manager 920-946-3020
 Meal Site 715-478-3040
 Serving on Monday, Tuesday and Wednesday at 12:00 pm

Laona Senior Citizen Center
 5277 Linden Street, Laona, WI 54541
 Peggy Alderton, Meal Site Manager 715-889-3116
 Serving on Monday, Tuesday and Wednesday at 12:00 pm

Wabeno Town Hall
 4473 N. Branch Street, Wabeno, WI 54566
 Linda McEwen, Meal Site Manager 715-889-0123
 Serving on Monday, Tuesday and Wednesday at 11:30 am

FOOD PANTRIES

Armstrong Creek Pub Food Pantry
 543 US Hwy 8, Armstrong, WI 54103
 608-513-9099
 1st Monday of the month from 9:00am - 11:00 am

Christian Food Pantry
17963 Hwy 32, Townsend WI, 54175
715-276-7214

Goodwill
405 State Hwy 64, Antigo, WI 54409
715-623-3767

Goodwill

2181 Lincoln Street, Rhinelander, WI 54501
715-362-7565

NEWCAP, INC
212 N. Lake Avenue, Crandon, WI 54520
715-478-3871
Emergency food supplies for households in a crisis situation.
Mondays/Thursdays 8:00 am - 12:00 pm and 12:30 pm - 4:30 pm
Closed from 12:00 pm – 12:23 pm for lunch.

New Hope Food Pantry and Shelter
601 N. Summit Avenue, Crandon, WI 54520
715-478-3669
Offering food and some personal hygiene items
Mondays/Wednesdays 11:00 am and on Fridays 5:00 pm -7:00 pm
Personal Essentials Pantry

First United Methodist Church
724 Arbutus Street, Rhinelander, WI 54501
715-362-2988
2nd Monday of each month, 3:30 pm - 5:00 pm

Ruby's Pantry
1136 Military Road, Rhinelander, WI 54501
651-674-0009
There is no income or residency requirement. Ruby's Pantry is for anyone looking to extend their monthly grocery budget. Each guest makes a \$25 donation and receives an abundance of grocery items donated by corporate sponsors.
3rd Tuesday of every month Registration begins at 4:00 pm. Food bundles available 5:00 pm - 6:30 pm

FORWARD HEALTH

Northern Income Maintenance Consortium
888-794-5722
Web www.northernimconsortium.org
BadgerCare Plus, FoodShare and Medicaid.

HEALTH CLINICS/PHYSICAL THERAPY

Aspirus Crandon Clinic
 400 W. Glen Street, Crandon, WI 54520
 715-478-6300

Forest County Health and Wellness Center
 5416 Everybody's Road, Crandon, WI 54520
 715-478-4300

Health in Motion Physical Therapy
 501 W. Lincoln Street, Crandon, WI 54520

715-478-6168

NEWCAP
 Crandon Community Health Clinic
 212 N. Lake Avenue, Crandon, WI 54529
 800-242-7334
 Closed on Fridays

Sokaogon Chippewa Community Health
 3144 Van Zile Road, Crandon WI 54520
 715-478-5180

HEALTH DEPARTMENT

Forest County Health Department
 200 E. Madison Street, Crandon, WI 54520
 715-478-3371

Email healthdirector@co.forest.wi.us

Web www.forestcountypublichealth.org

The Forest County Health Department offers many different programs to help in people's everyday lives, including operating a Community Garden, Resource and Crisis Hotlines and emergency preparedness. Adult services include blood pressure and TB skin test, along with the Wisconsin Well Woman's Program, which provides preventative health screening services to women with little or no health insurance coverage.

ASSISTED LIVING FACILITIES

Assisted Living is a type of housing designed for people who need various levels of medical and personal care. Living spaces may be individual rooms, shared quarters or sometimes small apartments. Services are offered to assist the resident with daily living including meals, personal care and monitoring of medication. Facilities often try to foster a homelike setting to promote independence.

County Terrace Minocqua
 Minocqua, WI
 715-356-1171

County Terrance of Wisconsin

Tomahawk, WI
715-224-3701

Cumberland Heights
Rhineland, WI
715-365-6789

Evergreen Terrace
Antigo, WI
715-623-0423

Florence Health Services

Florence, WI
715-528-4833

Friendly Village
Rhineland, WI
715-365-6832

Grace Lodge
Rhineland, WI
715-365-1234

Lakewood Assisted Living
Lakewood, WI
715-276-1680

Lake Shore Assisted Living
Minocqua, WI
715-356-2911

Maplewood Villa
Armstrong Creek, WI
715-336-2044

Milestone Senior Living
Rhineland and Eagle River, WI
715-487-3104

NEWCare, Inc.
Crivitz, WI
715-854-2717

North Country View
Armstrong Creek, WI
715-336-2900

Rib Lake Health Services
Rib Lake, WI
715-427-5291

Rosalia Gardens
Antigo, WI
715-627-2613

NURSING HOME FACILITIES

Nursing homes, also called skilled nursing facilities, provide a wide range of health and personal care services. Their services focus on medical care more than most assisted living facilities. These services typically include nursing care, 24-hour supervision, three meals a day and assistance with everyday activities.

The Bay at Garden View
Antigo, WI

715-623-2356

The Bay at Nu Roc
Laona, WI 54541
715-674-4477

Florence Health Service
Florence, WI 54121

715-528-4833
Friendly Village Nursing and Rehabilitation
Rhineland, WI 54501
715-365-6832

Rennes Health and Rehabilitation Center
Rhineland, WI 54501
715-420-0728

HOME CARE AGENCIES

Home care agencies provide needed, non-medical services in your home. They both offer a wide range of services, including companionship, household chores, shopping and assistance with personal care such as bathing, dressing or transportation. The Home Care Agencies listed here offer services in Forest County, however service ability may depend on staff availability and service needs.

Almost Family
715-735-6490

Christian Servants Home Care
920-359-1633

Helping Hands Senior Home Care Services
715-362-4625

My Way Home Services
800-382-8484

Nicolet Supportive Home Care
715-350-6405

Senior Hearts Home Care
715-363-7008

Stay at Home Care, LLC
715-350-4210
920-834-4049 (Armstrong Creek area)

Village CAREGIVING
4321 W College Avenue, Ste 260, Appleton, WI 54915

Michael Jones
920-510-4761 or 920-510-4761

715-575-8091
Email michaeljones@villagecaregiving.com

HOMELESS SHELTERS/HOMELESS ASSISTANCE

Frederick Place
204 W. Frederick Street, Rhinelander, WI 54501
715-369-9777
www.nathnorthwoods.com

Frederick Place is a 16-bed Emergency temporary shelter for families, men and woman who are experiencing homelessness.

Their service area includes Forest, Langlade, Lincoln, Oneida and Vilas Counties. New residents admitted on a “first come, first serve” basis, depending on bed availability. During the resident intake process individuals must participate in alcohol and drug testing and a criminal background check.

NEWCAP

NewCap offers numerous crisis programs for individuals and families who experiencing homelessness or are in danger of homelessness. Screening is done by a coordinated entry specialist via the agency’s 800 number.

800-242-7334

Motel vouchers

Rental Assistance

Wisconsin Emergency Rental Assistance (WERA) 920-834-4621

Homebuyer down payment assistance

Homeowner assistance

Homeowner repair

Rapid Re-housing Program targets individuals/families who are literally homeless. It is to assist homeless persons living on the streets or in an emergency shelter transition as quickly as possible into permanent housing.

New Hope Food Shelter and Transitional Housing
601 N. Summit Avenue, Crandon, WI 54520
715-478-3669

Web www.newhopeshelter.net

New Hope Shelter and Transitional Housing is a short-term emergency residential program that provides homeless families, single women and single men with up to 90 days of shelter and case management services. The facility has 10 beds with a sleeping capacity of 13, divided between two efficiency-style apartments.

Tenant Based Rental Assistance Program (TBRA)

Provides rental assistance to individuals/families experiencing homelessness or those at imminent risk of being homeless.

HOUSING ASSISTANCE

Acorn Apartments

508 W. Washington Street, Crandon, WI 54520

715-394-2012

Annual income must be within the income ceiling for Forest County.

Rent is 30% of tenant's monthly income.

Antigo Housing Authority

535 Third Avenue, Antigo, WI 54409

715-623-57687

Web www.antigohousingauthority.com

Serves Langlade County

Fairfield Homes

400 East Elm Street, Crandon, WI 54520

715-362-7855

HUD subsidized and available to individuals 62 years of age or older, handicapped and disabled.

Foundation for Rural Housing

PO Box 314, Oregon, WI

888-400-2984

Web www.wisconsinruralhousing.org

A funder of last resort, providing critical help with delinquent rents, security deposits, mortgage, utility and property tax assistance.

Glenview Senior Apartments

607 N. Prospect Avenue, Crandon, WI 54520

608-822-7368

Low-income housing, with rent based on 30% annual gross income.

Rhineland Housing Authority

411 W. Phillip Street, Rhineland, WI

715-365-7979

Serves Oneida County

SUBSIDIZED HOUSING

Subsidized housing means the government offsets a portion of the monthly rent, making housing more affordable for moderate to low income individuals, or those on fixed incomes,

like seniors.

Beech Street Apartments
5255 Beech Street, Laona, WI 54541
715-478-5030

Eagle Pines
202 E. Pine Street, Eagle River, WI 54521
715-479.9877

HUD subsidized and available to individuals 62 years of age or older, handicapped and disabled.

Harris Street Apartments
4746 Cherry Street, Laona, WI 54541
715-262-2360
Income based apartments. Tenant pays electric bill.

Laona Manor Apartments

5269 Beech Street, Laona, WI 54541
920-606-2942
Includes utilities on-site laundry.

Orchard Ridge Apartments
1761 and 1765 Maple Avenue, Wabeno, WI 54566
608-822-7368
Low-income housing, with rent based on 30% of annual gross income.

Park Avenue Apartments
711 N. Park Street, Crandon, WI 54520
715-478-5030

Spruce Meadow Apartments
705 5th Street, Goodman, WI 54125
715-336-3122

Wabeno Heights Apartments
4650 N. Branch Street, Wabeno, WI 54566
920-835-5150
Low to moderate income families, elderly persons and persons with disabilities are eligible to live at this property.

HOSPICE SERVICES

Aspirus Comfort Care and Hospice Services
520 North 32nd Avenue, Wausau, WI 54401
715-847-2424

Compassus
303 W. Upham St. Suite 200, Marshfield, WI 54449
715-301-7260

LEGAL SERVICES

Disability Rights Wisconsin
 131 W. Wilson Street, Suite 700 Madison, WI 54703
 800-928-8778

Disability Rights Wisconsin provides advocacy for people with disabilities who have been discriminated against, neglected, abused, or denied a needed service or program based on a disability.

Lawyer Referral and Information Services-State Bar of WI
 800-362-9082

Does not provide referral for pro-bono or reduced rates. Services are to help you figure out if you need a lawyer and how to proceed if you do. Operated by GWAAR, the Guardianship Support Center responds to requests for information through a toll-free helpline or by email.

Wisconsin Judicare, Inc.
 Fifth Street, Suite 200 Wausau, WI 54403
 800-472-1638 Ext. 401

A non-profit law firm that's mission is to provide legal assistance to those who otherwise cannot afford it. Serves low-income individuals in 33 northern counties as well as Native Americans throughout the State.

Attorney's

Kennedy Law Offices
 213 E. Madison Street
 Crandon, WI 54520
 (715) 478-3386

Sommer, Olk & Payant, S.C. Attorneys At Law
 700 Fifth Avenue
 P.O. Box 308
 Antigo, WI 54409-0308
 (715) 623-3743

Hougum Law Firm, LLC
 158 S. Anderson Street, Suite 3
 Rhinelander, WI 54501
 (715) 365-3232

MEDICAL EQUIPMENT

American Home Patient
 800-457 6138

Aspirus Home Medical Equipment
 5450 West Stewart Avenue, Wausau, WI 54401
 715-847-2545

Good News HELP Project
 1106 N. 5th Street, Wausau, WI 54403
 715-843-5985

Offers short term/long term loan, low-cost rental or donation of medical equipment. Items generally available include hospital beds, mattresses, wheelchairs, commodes, toilet seat risers, walkers, bath benches, canes and crutches.

Home Medical

3416 E. Main Street, Merrill, WI 54452

715-536-2525

Midstate Independent Living Choices, Inc

3262 Church Street, Stevens Point, WI 54481

800-382-8484

Not a vendor but, will allow you to try before you buy and can connect you with vendors and possible funding sources.

Nativity of our Lord Thrift Shop

436 N. Brown Street, Rhinelander, WI 54501

715-362-2665

Accepts and sells donated canes, walkers, wheel walkers and wheelchairs.

Nativity Pine Lake Thrift Store

4293 River Road, Rhinelander, WI 54501

715-369-2044

Accepts and sells donated canes, walkers, wheel walkers and wheelchairs.

MEDICARE AND MEDIGAP

Medicare

800-633-4227

Web www.medicare.gov

Web gwaar.org/educational-videos-for-medicare-outreach

Turning 65 in the new future, here are educational videos with basic Medicare options and information.

Medigap Hotline

800-242-1060

Web www.longtermcare.wi.gov

Guidance on Medicare Supplements, Medicare Advantage Plans, COBRA and other health insurance.

Guidance on Part D and Prescription Drug Helpline

855-677-2783 (for 60 and older)

Web www.longtermcare.wi.gov

MEMORY CARE FACILITIES

Grace Lodge Assisted Living

1000 Day Street

715-365-1234

Web [Grace Lodge Assisted Living – Rhinelander, Wisconsin](#)

Milestone Senior Living Assisted Living
 4686 N Shore Drive, Rhinelander, WI 54501
 715-202-6719
 Web [www.Senior Living in Rhinelander, Wisconsin | Milestone \(jaybirdseniorliving.com\)](http://www.Senior Living in Rhinelander, Wisconsin | Milestone (jaybirdseniorliving.com))

Country Terrace of Wisconsin Assisted Living
 1450 W Phillip Street, Rhinelander, WI 54501
 715-362-0333
 Web [Country Terrace of Wisconsin - Rhinelander, WI \(carepartners-countryterrace.com\)](http://Country Terrace of Wisconsin - Rhinelander, WI (carepartners-countryterrace.com))

Cumberland Heights
 Assisted living facility
 W HI Road, Rhinelander, WI 54501
 715-365-6789
 Web [Cumberland Heights \(cumberlandheightsocs.net\)](http://Cumberland Heights (cumberlandheightsocs.net))

Friendly Village Nursing & Rehab Nursing Home
 900 Boyce Drive, Rhinelander, WI 54501
 715-365-6832
 Web Friendly Village Rehab | Short-term care | Skilled nursing | Rhinelander

MENTAL HEALTH/COUNSELING

Aspirus at Crandon
 400 W. Glen Street, Crandon, WI 54520
 715 361-2805

Forest County Potawatomi Health and Wellness Center
 5416 Everybody's Road, Crandon, WI 54520
 715-478-4300

Grace Biblical Counseling Center
 106 W. Madison Street, Crandon, WI 54520
 715-784-6140
 Available to anyone regardless of church affiliation.

Human Service Center
 705 E. Timber Driver, Rhinelander, WI
 Outpatient mental health and AODA counseling; psychiatric care.

Mental Health Crisis Line
 888-299-1188
 Available any time day or night.
 Confidential over-the-phone crisis intervention for people experiencing emotional distress.

Transitions Center, LLC
 715-365-6696
 Outpatient counseling for individuals, couples and families of all ages for mental health and drug/alcohol problems.
 Medicaid and private pay accepted.

NEWCAP

NEWCAP Program Assistance and Programs
212 N. Lake Avenue, Crandon, WI 54520
715-478-3871

PAYEE SERVICES

A representative payee, or substitute payee, is a person who acts as the receiver of United States Social Security Disability or Supplemental Security Income for a person who is not fully capable of managing their own benefits, i.e. cannot be their own payee.

Beneficial Rep Payee Services
1439 Lyndale Avenue, Eau Claire, WI 54701
715-831-9349

House Calls
1921 Talen Street, PO Box 361, Menomonie, WI 54751
888-232-6475

Midstate Independent Living Choices (MILC)
3262 Church Street, Stevens Point, WI 54481
800-382-8484

Payee Services Inc.
390 Red Cedar Street, #R, Menomonie, WI 54751
715-233-0203

Social Security Representative Payee Program
800-772-1213

Assists in finding a representative payee if you are concerned that someone you know becomes incapable of managing or directing the management of his or her benefits.

PERSONAL EMERGENCY RESPONSE SYSTEMS OPTIONS FOR LIFELINE and LIFE ALERT COMPANIES

Connect America
1-800-619-9114
Web www.connectamerica.com

Freedom Alert
1-800-519-2419
Web www.freedomalert-911.com

Lively
1-800-918-8543

Web www.lively.com

Medical Alert
800-800-2537

Web www.medicalalert.com

Philips Lifeline
855-681-5351
Web www.lifeline.philips.com

VRI
1-800-860-4230
Web www.vricares.com

RENTAL ASSISTANCE

Integrated Community Solutions (ICS)
2605 S. Oneida Street, Suite 106, Green Bay, WI 54304
920-498-3737
Fax 920-498-3738

ICS administers rental assistance for the Wisconsin Housing and Economic Development Authority (WHEDA). The assistance available through the WHEDA program functions very similarly to the BCHA program, but they are separate programs. Both are called the Housing Choice Voucher Program (also known as Section 8).

SENIOR ASSISTANCE

Senior Care Assistance Program
800-657-2038
Web www.dhs.wisconsin.gov/seniorcare

SeniorCare is a program for Wisconsin residents who are 65 or older. The program helps seniors pay for prescription drugs and vaccines. To enroll in SeniorCare, you must be: A Wisconsin resident. A U.S. citizen or qualifying immigrant. 65 years or older

Senior Medicare Patrol
888-818-2611
Web www.smpwi.org

Senior Medicare Patrol programs, or SMPs, help Medicare and Medicaid beneficiaries prevent, detect and report health care fraud.

SOCIAL SECURITY AND SUPPLEMENTAL SECURITY INCOME

SS (Social Security)
2023 Navajo Street, Rhinelander, WI 54501
888-868-8185 or TTY: 715-369-6881
Web www.ssa.gov

SSI (SUPPLEMENTAL SECURITY INCOME)
800-772-1213
Web www.ssa.gov

TRANSPORTATION OPTIONS

Arrow Transport 4U LLC

715-367-8271

John Lynn, Owner

Email arrowtransport4u@gmail.com

DAV (Disabled American Veterans)

715-369-6227

Runs Wednesday and Thursday to Iron Mountain VA Medical Center.

Call for Reservations.

Transport pick-up locations are:

Crandon at the Courthouse

Laona at the Volunteer Fire Station

Cavour at the Corner of 8 and 139

Armstrong Creek at Maplewood Villa Assisted Living

Forest County Potawatomi Community

715-478-4779

55 years + and Handicapped

Daily routes Crandon to Carter.

New Freedom Transportation

800-228-3287 v/tty

Email cilw.w@cilw.com

One Call Center-for all your transportation needs.

Northwoods Mobility Services

715 453 2929

Non-Emergency, ambulatory.

Veyo

866-907-1493 (voice) or 711 (TTY)

Web www.wi.ridewithveyo.com

Wisconsin Medicaid and BadgerCare Plus Non-Emergency Medical Transportation.

VETERANS SERVICES

Forest County Veterans Office

200E. Madison Street, Crandon, WI 54520

715-478-3722

Email robbkoplien@co.forest.wi.us

Veteran's Service Office provides information and assistance in obtaining state and federal veterans benefits.

VISION IMPAIRMENT

Blind/Visually Impaired

888-879-0017

Web www.dhs.wiscosnin.gov/blind

NVISION Milwaukee Eye Surgeons

16650 W Bluemound Road, Suite 400B, Brookfield, WI 53005

866-204-3708

Web www.nvisioncenters.com

Office for the Blind and Visually Impaired

610 Gibson Street, Suite 1, Eau Claire, WI 54701

715-836-6772