

TAYLOR COUNTY ADRC RESOURCE DIRECTORY 2023

Our Staff

ADRC Specialists help the public, with a special focus on older adults and people with disabilities. We offer information and access to a wide range of community support and help connect people to programs and services.

Our Dementia Care Specialist provides information and support for people living with dementia and their caregivers, to ensure the highest quality of life possible while living at home.

Our Disability Benefit Specialist assists individuals ages 18-59 with disabilities, helping them locate and navigate a wide range of community services, educating people about options and connecting them to programs and services, including public and privately funded support.

The ADRC (Aging and Disability Resource Center) can assist you in finding:

Adaptive Equipment
Advanced Directives
Alzheimer's Services
Assisted Living
Caregiver Services
Caregiver Support
Dementia Education
Dementia Services
Health Promotion Classes
Home Delivered Meals
Home Modifications
Housing Options
Housekeeping Services
In-Home Personal Care Services
Medicaid (Title 19)
Medicare
Memory Cafe'
Nursing Homes
Part D and Supplements
Senior Dining Sites
Social Security
Support Groups
Transportation Services
Veterans Affairs
Volunteer Opportunities
Youth Transitional Services
Along with many other resources

RESOURCES

Abuse & Neglect

- Taylor County Human Services Department Adult Protective Services
540 E. College St.
Medford, WI 54451
715-748-3332
- Aids elder adults and adults at risk who have been abused, neglected, or exploited.

Adult Day Services

- Black River Industries
650 Jensen Drive
Medford, WI 54451
715-748-2950
- This program provides both day services and prevocational services.

Advocacy Organizations

- Clients Rights Office- WI Department of Health Services
P.O. Box 7851 Madison, WI 53707
(608) 266-5525
- The Clients Rights office serves individuals receiving services for developmental disability, Mental health, and substance use. Individuals may receive these services in a variety of inpatient and outpatient settings, including adult family homes, clinics, community based residential facilities, facilities operated by the WI Department of Health Services, and group homes. Inmates, emergency room patients, and single-person provider clinic patients are not served by the Client Rights Office.
- Disability Rights Wisconsin
131 W. Wilson St. Suite 700
Madison, WI 54703
(800) 928-8778
- Disability Rights Wisconsin provides advocacy for people with disabilities who have been discriminated against, neglected, abused, or denied a needed service or program based on a disability.
- Family Care and IRIS Ombudsman
(800) 928-8778
- Provides assistance for people ages 18-59 who are currently enrolled or are eligible but not yet enrolled in Family Care, Family Care Partnership, or IRIS. They provide information on consumer rights, seek ways to resolve issues through informal strategies, assist in filing complaints for formal appeals and grievances, provide technical assistance or representation for administrative hearings, work collaboratively with Wisconsin Department of Health Services on due process problems or on issues that impact enrollees and provide education at community forums or presentations about the Ombudsman program and consumer rights in Family Care and IRIS.

- Greater Wisconsin Agency on Aging (GWAAR)
1414 McArthur Road, Suite A
Madison, WI 53714
715-677-6723
- Provides information, training and resources needed to develop advocacy skills.

- Long Term Care Ombudsman
1402 Pankratz St. Suite 111
Madison, WI 53704-4001
1-800-815-0015
- Responds to complaints and problems of residents or recipients of long-term care, such as a care in a nursing home, community-based residential facilities and services of managed long-term care programs (Family Care and IRIS).

Aging Office- Commission on Aging

845 E. Broadway Ave.
Medford, WI 54451
715-748-1491

- Elder Benefit Specialist (EBS)- assist county residents age 60 and older securing Federal and State Benefits (Food Share, Health Insurance, Medicare, Medicaid, Prescription Drugs, Social Security, Supplemental Social Security and Retirement benefits).
- Home Delivered Meals
- Volunteer Driver Service
- Mini Bus
- Emergency Response System
- Senior Exercise Classes
- National Family Caregiver Support Program
- Newsletter

Alzheimer's Disease, Dementia and Memory Loss

- Alzheimer's Association of Greater Wisconsin (24-hour help line)
800-272-3900

- Alzheimer's Caregiver Program
Taylor County Human Services Department
540 E. College St.
Medford, WI 54451
715-748-3332
- Typical services have included in-home help, respite care, adult day care and transportation. Goods provided have included nutritional supplements, security systems, specialized clothing, home delivered meals, hobby equipment and chair lifts.

- Caring
- Many families with aging adults are unaware of the several available memory care options and programs in their area that can help them support a high quality of life. So we created a free resource guide that highlights the best memory care facilities in Wisconsin.

- Web www.memorycare.com/memory-care-in-wisconsin/

Assisted Living (Residential Care Apartment Complex)

- Country Gardens
635 Cedar St.
Medford, WI 54451
715-748-8875

Assisted Living (Community-Based Residential Facilities)

- Cedar Lane
135 S. Gibson St.
Medford, WI 54451
715-748-8875
- Our House Senior Living
1014 West Broadway Ave.
Medford, WI 54451
715-748-2901
- Vita Care
955 East Allman St.
Medford, WI 54451
715-748-2114

Caregiver Resources

- Family Caregiver Support Program - Commission on Aging
845 East Broadway Ave.
Medford, WI 54451
715-748-1491
 - Provides services for family and unpaid caregivers who care for someone (age 60+ and are frail, needs assistance with 2 ADL'S or IADL'S, caregivers caring for an individual of any age who has Alzheimer's disease or other dementia, grandparents and relative caregivers 55 years of age and older who care for children age 18 and younger.) The grant also covers grandparents and relatives (age 55+) who are primary caregivers of adults with disabilities (ages 19 to 59) years of age.
- *Caring is a leading senior care resource for family caregivers seeking information and support as they care for aging parents, spouses and other loved ones.* To help seniors and their families, we created a resource that provides detailed information about eligibility and how to claim benefits.
 - <https://www.caring.com/caregivers/social-security/>

Community Resources

- Salvation Army (**Amanda Newberry**) 715-338-4894
- Community Mission with Jesus (715-965-3186)
- Suicide Hotline (988)
- Toe nail care
Taylor County Health Department
224 S. Second St.
Medford, WI 54451
715-748-1410

Emergency Response Systems

- Commission on Aging
845 East Broadway Ave.
Medford, WI 54451
715-748-1491
- Clark Electric-Cooperative-First Call
1209 W. Dall-Berg Rd.
Greenwood, WI 54437
715-267-6544
- Life Alert and Wandering Guide
 - Boundary Care is an assistive technology device that serves the state of Wisconsin.
<https://www.boundarycare.com/>
- Lifeline
1-855-600-5781
 - Individuals can call for assistance with the touch of a button.

Employment

- Black River Industries
650 Jensen St.
Medford, WI 54451
715-748-2950
 - Offers vocational programs for people with disabilities. Programs consist of facility based prevocational, community based supported, and community based integrated services.
- Division of Vocational Rehabilitation
624 E. College St.
Medford, WI 54451
715-748-6120
 - The Division of Vocational Rehabilitation provides employment services and counseling to people with disabilities, provide or arrange for services to enable an individual to go to work,

and provide training and technical assistance to employers regarding disability employment issues.

- Wisconsin Job Center
1001 Progressive Ave.
Medford, WI 54451
715-762-2477
- Provides job seeker services.

Payee Services

A representative payee, or substitute payee, is a person who acts as the receiver of United States Social Security Disability or Supplemental Security Income for a person who is not fully capable of managing their own benefits, i.e. cannot be their own payee.

- Beneficial Rep Payee Services
1439 Lyndale Ave.
Eau Claire, WI 54701
715-831-9349
- House Calls
1921 Talen St.
PO Box 361
Menomonie, WI 54751
888-232-6475
- Payee Services Inc.
390 Red Cedar St. #R
Menomonie, WI 54751
715-233-0203
- Social Security Representative Payee Program
800-772-1213
- Assists in finding a representative payee if you are concerned that someone you know becomes incapable of managing or directing the management of his or her benefits.

Financial Assistance/Loan Programs

- USDA Rural Development
715-345-7600
- Provides a variety of low-interest loans to income eligible persons for housing and housing needs. Provides grants to persons age 62 or older that are unable to repay a repair loan.
- Taylor County Housing Authority
224 S. Second St.
Medford, WI 54451
715-748-1456
- Home repair, rental/mortgage, homebuyer/foreclosure assistance and Community Development Block Grant.

- Wisconsin Weatherization Assistance Program
715-424-2581
- Energy Assistance
741 E. Broadway Ave.
Medford, WI 54451
715-785-5350

Food & Nutrition Programs & Nutrition Centers

- Food Share/Northern Income Maintenance Consortium
888-794-5722
Online: <https://access.wisconsin.gov>
- Home Delivered Meals-Commission on Aging
845 East Broadway Ave.
Medford, WI 54451
715-748-1491
- Home Delivered Meals-Home Style Direct
866-735-0921
- Home Delivered Meals-Mom's Meals
877-508-6667
- Senior Farmer's Market Vouchers
Commission on Aging
845 East Broadway Ave.
Medford, WI 54451
715-748-1491
- Vouchers are available to purchase Wisconsin grown fruits and vegetables from certified vendors. Vouchers are distributed from June through October 31st

Nutrition Centers

- Gilman
385 Main St.
Gilman, WI 54433
715-447-8234
- Goodrich Royal Gaits
N3649 Spring Drive
Athens, WI 54411
715-748-3209
- Jump River Community Hall
W14751 River St.
Jump River, WI 54435

- Medford Senior Center
 845 E. Broadway Ave.
 Medford, WI 54451
 715-748-2157

- Rib Lake Senior Center
 725 Front St.
 Rib Lake, WI 54470
 715-427-5756

- Stetsonville Centennial Center
 412 E. Center Ave.
 Stetsonville, WI 54480
 715-678-2000

- Westboro-VFW
 N8835 Business Hwy 13
 Westboro, WI 54490
 715-905-1235

Food Pantries

- First Baptist Church
 751 Grace Way
 Medford, WI 54451
 715-748-4936

- Indianhead Community Action Agency
 508 S. 8th St.
 Medford, WI 54451
 715-415-2457

- Ruby's Pantry
 630 Jensen Drive
 Medford, WI 544451
 715-965-8768 or 715-785-5260

- Medford Mobile Pantry-St. Paul's Lutheran Church
 321 N. Park Ave.
 Medford, WI 54451
 715-748-4909

- Christ Community Church
 W14616 State Hwy 73
 Jump River, WI
 715-668-5540

- Rib Lake Community Food Pantry- United Methodist Church
 1300 Church St.

Rib Lake, WI 54470
715-427-3563

Hard of Hearing/Deaf & Vision Impairment

- Center for Independent Living
3262 Church St. Suite 1
Stevens Point, WI 54481
715-344-4210
 - Equipment to assist hearing impairment is available for loan.

- Office for the Deaf and Hard of Hearing
610 Gibson St. Suite 1 Eau Claire WI 54701
Hearing Specialist: Jennifer Anderson 715-502-9355

- Office for the Blind and Visually Impaired
610 Gibson St. Suite 1
Eau Claire, WI 54701
715-836-6772

- Telecommunications Equipment Purchase Program (TEPP)
608-231-3305
 - Helps people with disabilities buy equipment they need in order to use basic telephone services.

- Caption Call
608-400-6921
 - Phones for people with hearing issues.

Home Care

- Black River Industries
650 Jensen Drive
Medford, WI 54451
715-748-2950
 - Personal care services, Respite care services, Household services and assistance with lawn care & snow removal.

- Nicolet Supportive Services
508A 8th St.
Medford, WI 54451
715-748-6070
 - Personal care services, Routine Homemaking services and Respite care services.

- International Quality Homecare
1210 W. 4th St. Suite A
Neillsville, WI 54456
866-591-5073

- Personal Care Services, Nursing Care Services, Home Health Aide, Homemaking and Supportive Homecare Services, Independent Living Skills, In-Home Respite Services, Therapy Services, Residential Care Services (Group Home) and Concierge (housekeeping, meal planning, etc).
- Village Caregiving
800 Wisconsin St. Ste 405A
Eau Claire, WI 54703
715-492-0191
- Routine housework, cooking, companionship, and bathing assistance

Hospice Services

- Aspirus Comfort Care and Hospice Services
520 North 32nd Ave.
Wausau, WI 54401
715-847-2424
- Compassus
303 W. Upham St. Suite 200
Marshfield, WI 54449
715-301-7260
- Hope Hospice and Palliative Care Inc.
537 W. Broadway Ave.
Medford, WI 54451
715-748-3434

Housing-Subsidized Options in Medford, Gilman, Stetsonville and Rib Lake

Legal Services

- Disability Rights Wisconsin
(800) 928-8778
131 W. Wilson St. Suite 700 Madison, WI 54703
- Disability Rights Wisconsin provides advocacy for people with disabilities who have been discriminated against, neglected, abused, or denied a needed service or program based on a disability.
- Lawyer Referral & Information Services-State Bar of WI
(800) 362-9082
- Does not provide referral for pro-bono or reduced rates. Services are to help you figure out if you need a lawyer, and how to proceed if you do. Operated by GWAAR, the Guardianship Support Center responds to requests for information through a toll-free helpline or by email.
- Wisconsin Judicare, Inc.
(800) 472-1638 401

Fifth St. Suite 200 Wausau, WI 54403

- A non-profit law firm that's mission is to provide legal assistance to those who otherwise cannot afford it. Serves low-income individuals in 33 northern counties as well as Native American's throughout the State

Long-Term Care Options Counseling

Aging and Disability Resource Center of the Northwoods

845B East Broadway Ave.

Medford, WI 54451

800-669-6704

- Offer information about the choices that are available to meet your long-term care needs discussing factors to consider when making long-term care decisions. This includes enrollment into long term care options (Family Care and IRIS)

Mental Health Services

- Aspirus Medford Clinic
101 S. Gibson St.
Medford, WI
715-748-2121
- Counseling Connections
429 W. Broadway Ave.
Medford, WI 544514
715-748-4312
- Taylor County Human Services Department
540 E. College St.
Medford, WI 54451
715-748-3332

Medical Equipment & Loan Closets

- Aspirus Home Medical
5450 West Stewart Ave.
Wausau, WI 54401
715-847-2545
- Good News Project
1106 N. 5th St.
Wausau, WI 54403
715-843-5985
- Home Medical Supply
3416 E. Main St.
Merrill, WI 54452

715-536-2525

- VFW Loan Closet
240 S. 8th St.
Medford, WI 54451
715-748-3322

Nursing Homes

- Aspirus Care and Rehab
135 S. Gibson St.
Medford, WI 54451
715-748-8100
- Rib Lake Health Services
650 Pearl St.
Rib Lake, WI 54470
715-427-5291

Shelter

- Supportive Housing
509 Lemke Ave.
Medford, WI 54451
715-785-5212 or 715-314-0339

Substance Abuse Services

- Counseling Connections
429 W. Broadway Ave.
Medford, WI 544514
715-748-4312
- Taylor County Human Services Department
540 E. College St.
Medford, WI 54451
715-748-3332
- AA (Alcoholics Anonymous)
United Church of Christ
510 E. Broadway Ave.
Medford, WI 54451
Meetings: Tuesdays and Sundays @ 7:00
- Al-anon
United Church of Christ
510 E. Broadway Ave.
Medford, WI 54451
Meetings: Tuesdays @ 7:00

Transportation Services

- Commission on Aging
845 E. Broadway Ave.
Medford, WI 54451
715-748-1491
 - Volunteer transportation program for person 60 years of age and older and persons with disabilities.
 - Mini Bus (for schedule contact Commission on Aging).

- Medford Taxi
120 N. Main St.
Medford, WI 54451
715-748-4200

- Molitor Transport LLC
Dorchester, WI 54425
715-965-7398
 - Non-emergency medical transportation provider serving Northern and Central Wisconsin for Marshfield, Wausau, Medford, Eau Claire, Stevens Point, Antigo, Rice Lake, Park Falls and surrounding area.
Medicare Billing: We can provide services to skilled nursing facilities, hospitals and managed care organizations under a reimbursement form the facility. We work with hospital compassionate care programs to assist those that are in need of transportation services, but do not have the means to pay for the services.
Medicaid Billing: We work directly with a number of organizations that serve the Medicaid population. We are a contracted provider for Veyo, Inclusa, Lakeland Care and My Choice Wisconsin. Private Pay: We also accept private pay arrangements for those situations not covered by Medicare or Medicaid.

- My Ride
715-722-9654
 - Contracts with Inclusa, My Choice and also accepts private pay.

- Veteran Transportation Program for Medical Appointments
715-748-1488

- Veyo
866-907-1493
 - Provides medical transportation to Wisconsin Medicaid and Badger Care Plus members. Call to schedule a ride.

Veteran's Services

- Department of Veteran's Services
Taylor County Courthouse
224 S. Second St.
Medford, WI 54451
715-748-1488

Youth Transition

- Aging and Disability Resource Center of the Northwoods
845B East Broadway Ave.
Medford, WI 54451
800-669-6704
- Assist in transition, ages 17 years 6 months.