

Scheduling a ride

To schedule a ride to your VA appointments call the DAV Van Reservation line at:

(715) 369-6227

All reservations MUST be scheduled no later than 4:00 p.m. on Thursday the week before your appointment but it is recommended you reserve your seat as soon as you have your appointment. All the drivers are volunteers and we cannot guarantee one will be available on short notice. No reservations for the following week will be accepted after that. The van runs Monday through Thursday and does not leave Rhinelander before 6:30 a.m. If you're planning to use the van for your transportation needs, we suggest scheduling your appointment no earlier than 9:00 a.m. in order to ensure you get there on time. We cannot guarantee you will make it to Iron Mountain on time for an earlier appointment because there may be other stops along the way.

Care Givers

The DAV does allow care givers to travel with the veteran if they provide a letter from the veteran's doctor stating that the care giver is needed.

Additional Information

The van leaves Iron Mountain at 3:00 p.m.

Riders must be at their pick-up point 10 minutes prior to their pick-up time. If the rider is not at their pick-up point when the driver gets there, the driver may wait up to 10 minutes but does not have to. It is at the discretion of the driver. If there are other riders, the driver will not wait.

The van driver is not allowed to lift or attend medically to any patient.

The van driver is only permitted to stop at designated pick-up points. Passengers should not request the driver to pick them up from or drop them off at their home or make side trips to take care of their personal business.

DAV Van Transportation



**Veterans Service Office
Oneida County
1 S. Oneida Avenue
P.O. Box 400
Rhinelander, WI 54501
Phone: (715) 369-6127
Fax: (715) 369-6267**

**Veterans Service Officer:
Tammy Walters
twalters@co.oneida.wi.us**

**Assistant Veterans Service Officer:
Jason Dailey
jdailey@co.oneida.wi.us**

DAV Transportation Routes

The Disabled American Veterans Transportation Service provides safe and reliable transportation to veterans who require assistance traveling to and from the Iron Mountain VA Medical Center. Unfortunately, the van is not able to assist with transporting veterans who are wheelchair bound or require the use of oxygen equipment. The Oneida County Veterans Service Office coordinates the DAV van which serves veterans' transportation needs from:

Forest County
Iron County
Langlade County
Lincoln County
Oneida County
Price County
Vilas County

Northern Route
Monday and Tuesday

Rhineland
Trig's Cellar 70 parking lot
Off Courtney St.

Lake Tomahawk
Sloan Community Center
Off Hwy 47

Woodruff
Sam's Rental back parking lot
Corner of Hwy 47 and Hwy 51

Arbor Vitae
The Store
Corner of Hwy 51 and Hwy 70

St Germain
Krist Gas Station
Off Hwy 70

Eagle River
VFW
Off Hwy 70

Eastern Route
Wednesday and Thursday

Rhineland
Trig's Cellar 70 parking lot
Off Courtney St.

Monico
Marathon Gas Station
Off Hwy 8

Crandon
Courthouse
Front parking lot

Laona
Volunteer Fire Station
Back parking lot

Cavour
Mudslingers
Corner of Hwy 8 and Hwy 139

Armstrong Creek
Corner Store and Shell Gas Station
Corner of Hwy 8 and Hwy 101